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Forward-Thinking | Client-Focused | Empowerment | Responsibility

*BC Housing is the provincial Crown agency that develops, manages and administers a wide range of subsidized housing options for those most in need across the province.*

We are a trusted leader and partner in providing housing solutions for British Columbians. Through safe, affordable and quality housing, we truly make a positive difference in people's lives and communities.

What makes BC Housing such an inspiring place to work? Our passion for making a difference, our people strategy, our values and so much more!

We're seeking candidates who share the values of our organization and who are committed to helping those in need. **Make a positive difference with us; an exciting opportunity awaits!**

### **Infrastructure Support Analyst**

**Job ID: 2515**

**Burnaby, BC**

### **Apply your skills and experience to a dynamic IT setting**

As one of 5 infrastructure specialists in our technical services division, you will provide vital administration and support for a variety of infrastructure functions. Your varied day-to-day responsibilities will include:

- providing second-level support for infrastructure issues affecting clients
- performing regular monitoring, testing, and tuning as changes occur to the production environment

- maintaining the integrity of the Disaster Recovery site
- providing leadership for improvements to the infrastructure systems.

You have a degree or diploma in information technology or computer science and 5 years of experience administering a corporate server environment.

Your capabilities encompass intermediate or above expertise for:

- Windows server OS 2008 – 2016
- NetScaler 11 on SDX, or other load balancer expertise
- Citrix (XenApp, XenDesktop, NetScaler)
- Network proficiency and enterprise level virtualization experience

Knowledge and expertise of any of the following technology areas would be an asset:

- All aspects of Active Directory 2008 to 2016,
- Exchange 2013, Office 365 EOP and SMTP gateway appliances VMWare vSphere X6
- Azure & Office 365 cloud technologies
- Linux OS,
- Cisco networking
- CommVault Backup

You are an analytical thinker and enjoy generating new ideas. You possess strong organization and communication skills. You excel at learning and adapting to new technologies and working under pressure.

BC Housing offers an attractive environment for IT specialists. We are leading the way with new technology, new systems and new processes—all designed to implement the ideas that help BC Housing change people's lives for the better. You can expect to work in a state-of-the-art datacentre featuring: 500 Windows and Linux servers, VMware vSphere Clusters, EMC SAN and Cisco Unified communications; ample opportunity for cross-skill utilization; and Citrix teleworking support.

To share in the rewards of working with an organization that offers challenging work and supports the growth and development of its people, we encourage you to apply for this opportunity. Our compensation is competitive and our benefits are excellent.

[Please review the Job Description prior to applying.](#)

(When there is a pop up asking if you wish to view only secure items, press no)

### **The benefits of joining a Top Employer!**

We didn't become one of BC's Top Employers and one of Canada's Greenest Employers without a lot of thought, care and consideration for our team and environment. Our supportive and collaborative workplace balances engaging and challenging work with personal development and wellness initiatives.

All of our employees are rewarded with a competitive remuneration package and a host of great benefits. We're also a social and inclusive team that supports our people through ongoing training and learning opportunities. We genuinely appreciate the amazing effort our people bring to each and every day and so we have Rewards and Recognition programs that celebrate great effort, long service, environmental awareness, good ideas and positive change.

If you are passionate about what you do and want to use your expertise to engage in a meaningful and challenging work, please apply to **join our team today at [www.bchousing.org/careers](http://www.bchousing.org/careers)**

To be considered for this competition, please submit a cover letter and resume clearly identifying how they you meet the qualifications necessary for this position. This information will be used as part of the selection process.

**When applying, please submit your cover letter and application as one single document as a word or pdf file only.**

*BC Housing thanks all applicants for their interest; only those selected for an interview will be contacted. This position is only open to those legally entitled to work in Canada.*